



**Hanging of signs, both electrical and non-electrical, is permitted at the Donald E. Stephens Convention Center provided that doing so complies with show management rules and regulations. Exhibitors must adhere to all of the following conditions and limitations listed below:**

- 1) The top of a sign may not exceed the height limitation specific to the booth location and show regulations.
- 2) All hanging signs must be sent to RES warehouse, using the hanging sign shipping label included in this exhibitor service manual by the specified deadline date.
- 3) The total weight limit of the sign or materials is not to exceed 1500 lbs. unless approved by RES and the Donald E. Stephens Convention Center.
- 4) All signs, regardless of size, should be constructed of lightweight metals and plastic to allow greater flexibility and ease of installation.
- 5) The final placement of all hanging signs shall be determined by RES prior to installation to ensure minimum stress to the supporting framework.
- 6) No signs are to be hung from any electrical fixtures, raceways, gas, air, fire protection piping, supports or hangers.
- 7) All electrical and neon signs must conform to electrical codes of the Village of Rosemont.
- 8) RES Decorators are responsible for all hanging signs. RES will pre-assemble and hang all signs. No carpenter labor through a display house will be allowed to assemble any hanging sign.
- 9) Set-up instructions must be included with the Hanging Sign Order Form and with the sign crates.
- 10) Because of the structure of the ceiling and the location of exhibits in relation to support beams, the hanging sign may have to be moved from the original specifications.
- 11) Exhibitor personnel or display house may supervise on your behalf. Exhibitors who do not provide supervision (either company personnel or display house) agree to accept the charges for time, materials and equipment as determined by RES.
- 12) You are required to make arrangements prior to move-out for the outbound dismantling, packing and shipping of your hanging sign. RES cannot be held liable for damages or misplacement of sign(s) should outbound dismantling arrangements not be made. All pertinent information and arrangements must be given to the RES Service Center .

# SHIPPING VS. MATERIAL HANDLING



## WHAT IS SHIPPING?

Shipping is the process of a carrier picking up items from your office (or another place of origin) and transporting it to the dock of either the advance warehouse or the event facility.

Please note that shipping is separate from material handling.

Exhibitors may use any carrier they choose, including SAIA Freight.

Exhibitors are solely responsible for all cost related to inbound/outbound shipping



## WHAT IS MATERIAL HANDLING?

Material handling is the process of receiving a shipment from your carrier and managing on-site handling of the shipment through the event cycle. It is a standard event procedure with associated costs typically based on shipping weights.

### Material Handling Process:

- Unloading freight from your carrier once it arrives at the receiving dock.
- Transporting freight from the dock to your booth space.
- Removal and return of your empty shipping containers (boxes, crates, and pallets). Empty labels can be printed at the RES Service Center located on the exhibit hall floor.
- Transferring your freight back to the loading dock.
- Loading your freight into your carrier's delivery vehicle for return shipping.

### One easy way to keep charges low?

Consolidate. Whether you ship to the advance warehouse or directly to the show site, it is in your best interest to consolidate your shipment as much as possible. Each shipment that arrives separately is assessed the minimum charge.

So, keep your charges low by skidding items together to ensure they arrive at the same time.

**For shipping questions or to confirm delivery of your warehouse shipment, please call RES Warehouse (847) 678-0374. Normal warehouse hours are 7:00 am to 3:00 pm Monday thru Friday.**

Note that the advance warehouse can accommodate display shipments, but cannot facilitate machinery or container deliveries.

**\$\$\$ MONEY-SAVING TIP \$\$\$**

To keep your material handling costs down, be sure to ship all your materials together.

**1) ADVANCE SHIPMENTS RECEIVED AT THE RES WAREHOUSE**

Advance shipments will be accepted at the RES warehouse beginning February 23, 2026. Shipments received at the RES warehouse by April 17, 2026 will be weighed, inspected and charged at a rate of \$145.00 per cwt. (100 lb. minimum). This charge includes storage prior to the opening of the show, delivery to the exhibitor's booth, removal to the loading dock at the close of the show and S.T. (straight time) reloading onto outbound carriers. This rate also includes pick-up, storage and return of empty crates and cartons. Shipments received at the RES warehouse after April 17, 2026, will be charged at the rate of \$150.00 per cwt. (100 lb. minimum).

**2) DIRECT SHIPMENTS TO THE DONALD E. STEPHENS CONVENTION CENTER**

Materials unloaded at the Donald E. Stephens Convention Center, on S.T. (straight time), will be delivered to the exhibitor's booth April 29 & 30 and removed to dock for reloading onto outbound carriers at the conclusion of the show as part of the standard booth package. This includes pick-up, storage and return of empty crates and cartons.

**3) MOBILE UNITS**

All vehicles (i.e. cars, trucks & motorcycles) being displayed will be charged at a round trip rate of \$200.00 each.

**4) UPS / FEDEX / DHL SHIPMENTS**

Rosemont Exposition Services will not be responsible in any way for the condition, count or content of UPS/FedEx/DHL deliveries to the RES warehouse or Donald E. Stephens Convention Center. The UPS/FedEx/DHL document signed by RES freight representative upon delivery does not specify the exhibiting company's name or booth number. Shortages or damages discovered at the booth are the complete responsibility of the exhibiting company.

**5) DRAYAGE PAYMENT INFORMATION (CHECK ONE)**

- ☐ We plan to ship our crated display material to the Advance Warehouse
- ☐ We plan to ship our materials direct to the Donald E. Stephens Convention Center

**HOW TO CALCULATE YOUR ORDER:**

When recording weight, round up to the next 100lbs. (example: 265 lbs. = 300 lbs. 3 x RATE = Dollars)

Advance crated shipments received at the warehouse by April 17, 2026: We will ship \_\_\_\_\_ lbs. @ \$145.00 per cwt. (100 lb. min) = \$ \_\_\_\_\_

Advance crated shipments received at the warehouse after April 17, 2026: We will ship \_\_\_\_\_ lbs. @ \$150.00 per cwt. (100 lb. min) = \$ \_\_\_\_\_

Direct exhibit display material shipments to the Donald E. Stephens Convention Center: We will ship \_\_\_\_\_ lbs. @ \$ \_\_\_\_\_ per cwt. (100 lb. min) = \$ \_\_\_\_\_

**Credit Card Payment Information**

Account Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ CVV2 Code: \_\_\_\_\_

Cardholder Billing Address: \_\_\_\_\_

Signature of Cardholder: \_\_\_\_\_

Company Name: \_\_\_\_\_ Booth #: \_\_\_\_\_